



WELCOME SCORECARD

Use this scorecard to create (or enhance) your business's "first impression" in the inbox.

DOES YOUR WELCOME EMAIL...

25 POINTS

get sent automatically, immediately upon signup?

25 POINTS

say "Thank you" ?

20 POINTS

give the customer something to do next?

10 POINTS

give them whatever they signed up for?

10 POINTS

reiterate the #1 value your email programming offers?

10 POINTS

set expectations on frequency, and encourage whitelisting?

For each checked item, award yourself the corresponding total value.

YOU'RE GOING FOR 100 ;)